

City of Twinsburg

Division of Public Works

BRANCH PICK-UP

Branch pickup begins on the first Monday of each month from April thru November. To ensure collection, please put branches out on the 1st day, and they will be collected by the crews as they make their way thru the City. Branches should be no more than 10” in diameter. Branches should be piled at the curb with the cut ends facing the street. Branches can also be put out on Tuesdays to be picked up by Waste Management; however branches must be bundled and cut to 4 ft. in length or less if this option is chosen.

LEAF PICK-UP

Leaf Pick-up begins Mid-October and runs continuously through December or until the crews switch to plowing snow. The Service Department asks that all leaves be raked to the tree lawn and that piles be free of twigs, grass clippings, and other garden materials. Note that raking of leaves to cul-de-sac islands or into the street is not permitted.

SNOW REMOVAL

The Service Department is responsible for clearing the streets of snow and ice. Plowing of the neighborhood streets begins after all major roadways have been cleared.

Per City Ordinance, public sidewalks that abut your property are the homeowner’s responsibility to clear, and snow & ice removed from your driveway or sidewalk should not be pushed into the street or neighboring properties.

Senior snow plowing service is available for a nominal fee to residents 65 years of age or older. Contact the Senior Center for program details and registration information at [330-963-8722](tel:330-963-8722).

REFUSE & RECYCLING

The City of Twinsburg has a contract with Waste Management for residential waste collection services, and provides residents with containers for refuse & curbside recycling services. Collection is every Tuesday between the hours of 7:00AM and 7:00PM. To ensure pick up, place containers curbside by 7:00AM, but preferably not before 6:00 PM on the evening prior. Contact the Public Works Dept. to request refuse and recycling containers at 330-963-6212.

Grass Clippings:

All residents are encouraged to compost, however, Waste Management will collect up to six bags of grass clippings per week.

Large Items:

One large item per week is permitted for residential pickup. A separate truck will collect items such as sofas, hot water tanks, TVs, etc. Prior notification is not required.

Recycling Center:

Twinsburg also has large recycling bins for residential use located at 10260 Ravenna Road. (This is behind the school buses next to Chamberlin Middle School).

Holiday Schedule:

The six holidays Waste Management honors are: New Year’s Day, Memorial Day, Independence Day, Labor Day, Thanksgiving, and Christmas. If your service day falls on or the day after one of these six major holidays, collection will be on Wednesday for that week. Signs will also be posted throughout the City as a reminder.

Christmas trees can be taken to Liberty Park for chipping after the Holidays, or you can place the tree curbside next to your refuse containers for the trash hauler to collect (no larger than 6’).

Recycle these Items:

Glass bottles & jars, plastic bottles, aluminum & tin cans, cardboard boxes, newspapers, magazines, envelopes, junk mail, white or colored paper

Trash these Items:

Food or organic waste, liquids, plastic bags, plastic wrap, used paper cups & plates, used paper towels & tissues, waxed paper & cardboard, wet or soiled paper, Styrofoam, cloth and carpet, food soiled cardboard, pizza boxes and candy wrappers.

REWORKS HOUSEHOLD HAZARDOUS WASTE CENTER

The Summit/Akron Household Hazardous Waste Recycling Center is located in Stow at 1201 Graham Road. For accepted items and further information about shredding events in the area, please call **(330) 374-0383**.

www.summitreworks.com

SEWER BILLS

Sewer bills are collected quarterly at a flat rate as established by City Ordinance.

Payments:

Payments can be mailed to the PO Box listed on your bill, dropped off at the 24-hr drop box located at Public Works (10231 Ravenna Rd), paid online via your personal banking website, or you may elect to have the amount automatically withdrawn from your checking account on the due date. Credit card payments can be made over the phone by calling **(855) 939-1480**. A 3% Service Fee is charged on credit card payments. ***Note - payments will no longer be accepted in person in the Public Works Department.**

WASTEWATER DEPARTMENT

The Wastewater Department performs plant tours Monday – Friday from 7a.m.-3:30p.m. If you are interested in a plant tour and would like more information please contact Aaron Hixenbaugh at **(330) 425-7161**.

If you are experiencing a sewer backup and need assistance please call the emergency wastewater line at **(330) 963-6267**.

IMPORTANT INFORMATION

If you have questions regarding mosquito spraying or for any mosquito concerns please contact Summit County Environmental Health at **(330) 926-5600**

Natural Gas Aggregation program details are available through Constellation New Energy at **(800) 699-4014**

Electric Aggregation - Northeast Ohio Public Energy Council (NOPEC) **(855) 667-3201**

Cleveland Water (Water) - Customer Service:
(216) 664-3130
24-hour Water Emergency: (216) 664-3060

Dominion Gas (Natural Gas) (800) 362-7557

Ohio Edison (Electric) (888) 544-4877 to report power or streetlight outages.

Spectrum (Internet/Phone/TV) (877) 772-2253

Windstream (Internet/Phone/TV)
(800) 843-9214

Due to Covid – the Public Works Building is not open to the general public, however appointments can be made for in person visits by calling (330) 963-6260.

Division of Public Works

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Hours of Operation
Monday – Friday
7 a.m. – 3:30 p.m.

Twinsburg Public Works
10231 Ravenna Road
Twinsburg, Ohio 44087
(330) 963-6260

www.mytwinsburg.com

**Twinsburg**
NATURALLY BEAUTIFUL Ohio